



Specializing in Senior Services
Assisted Living • Rehab • Skilled Nursing

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All Visitor Guidelines

Since the release of QSO memorandum 20-39-NH on September 17, 2020, COVID-19 vaccines have received Emergency Use Authorization from the Food and Drug Administration. Millions of vaccinations have since been administered to nursing home residents and staff, and these vaccines have been shown to help prevent symptomatic SARS-CoV-2 infection (i.e., COVID-19). Therefore, CMS, in conjunction with the Centers for Disease Control and Prevention (CDC), is updating its visitation guidance accordingly, but emphasizing the importance of maintaining infection prevention practices, given the continued risk of COVID-19 transmission.

CMS and CDC continue to recommend facilities, residents, and families adhere to the core principles of COVID-19 infection, including physical distancing (maintaining at least 6 feet between people). This continues to be the safest way to prevent the spread of COVID-19, particularly if either party has not been fully vaccinated. However, we acknowledge the toll that separation and isolation has taken. We also acknowledge that there is no substitute for physical contact, such as the warm embrace between a resident and their loved one. Therefore, **if the resident is fully vaccinated**, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after. **Regardless, visitors should physically distance from other residents and staff in the facility.**

Visitation principles:

- **Visitors will be screened; anyone with any respiratory symptoms will not be allowed to visit.**
- **Visitors with any COVID-19 exposure in the last 14 days will not be allowed to visit.**
- **Face coverings MUST be worn at all times by the resident and the visitor**
- **Hand hygiene (preferably with sanitizer) is required before and after visits**
- **Social distancing should be maintained during visits (at least 6 ft distance)**
- **Please only visit the resident you signed in to see, do not visit other areas of the campus.**
- **Visitors must distance themselves from other residents and staff while in the facility.**
- **Residents on quarantine/isolation are NOT allowed to have visitors.**
- **Any visitors unable to follow these principles will be asked to leave.**

**Please note that visitation can change at any time depending on the community cases or outbreak in the facility.*